

Softlink offers quality training options



Oliver_{v5}

Hear it from Oliver v5 users...

The trainer was very knowledgeable and he took us through a lot of Oliver v5's features, such as the stocktake module and how to adapt to that. By the end of the training we had covered some of the more advanced aspects of the system as well.

Di Ruffles, Teacher Librarian
Melbourne Grammar School, AU

READ CASE STUDY

softlinkint.com/case-study/melbourne-grammar-school

We have found the training videos to be very accessible, helpful and easy to apply the information to our own context. This has also been the case with the training and user manuals.

Wendy Janetzki, Library Technician
Good Shepherd Lutheran School - Para Vista, AU

I just wanted to say that our trainer was fantastic and everything was explained so clearly for me. Our trainer was flexible enough to cater for the unique situation I have here and was intuitive about what my training needs were.

Karelle Taylor, Teacher Librarian
Orange Anglican Grammar School, AU

Thanks for the excellent training today. We are feeling very confident and excited about using the system. Thanks to the company for providing face to face training, it made a big difference. We were able to add the staff borrowers today as well as learn most of the ins and outs.

Amanda Lund, Head of Department Humanities (Acting)
Glenala State High School, AU

Thank you. Very useful refresher, there were lots of bits to do with Overdues I was completely unaware of!

Anne Adamson, Librarian
Sotogrande International School, Spain

Thank you so much for yesterday's training. I went home buzzing!! There was very positive feedback from the others as well. There are so many possibilities!

Alison Ferguson, Library Manager
Three Kings Primary School, NZ

Our trainer was brilliant - patient and thorough and nothing was ever too much trouble.

Gill Martin, Head of Library
Central Coast Grammar School, AU

Thank you again for sharing so generously your time and expertise in our two training sessions. We gained much from your insights and suggestions as well as your helpful responses to our queries. You are obviously experienced in the online style of interaction and this helped us to adjust quickly to the phone as a learning medium.

You have given us plenty to be going on with but we should be able to proceed with more confidence now.

Phillip Cooney, Librarian
Wycliffe Christian School, AU

I think the tutorial videos are excellent and am so much more confident after viewing them. Thank you.

Kim Nicholson-Sayed
St Joseph's Enfield, AU

Both sessions were fabulous! The Softlink trainer obviously was well versed with the system and presented extremely well. He was very helpful with all questions raised.

Karen Saxby, Library Assistant
St Johns Grammar School Belair, AU



The Softlink trainer was extremely knowledgeable and flexible in his presentation to suit the unique needs of a P-12 campus. We were able to put his counsel into practice immediately.

Tracey Hill, Teacher Librarian
Chancellor State College, AU

Thank you so much to all of your Team for their help with the upgrade and training, plus answering all our numerous questions. We had a great day of training and we love V5, it is a lot more user-friendly!

Jacqui Andree, Library Officer
Belmont City College, AU

The training videos are great, so is the help menu.

Trixie Martin, Resource Manager
St Elizabeth's Parish School, AU

The implementation has gone very smoothly. Thank you to everyone who has been involved. The training staff were excellent.

Julie Carter, Library Aide
BayView State School, AU

Our Softlink trainer was fantastic. No matter what I asked, he was able to answer straight away. I can't wait to put what I learnt into practice.

Alana Hall, Library Officer
Treendale Primary School, AU

Softlink online helpdesk is great – emailing a problem and getting an email response is easy to follow and saves time on phone calls. Training provided is excellent.

Lisa Weinert, School/Library Officer
Little Grove Primary School, AU

I enjoyed and learnt a great deal from the online training which was tailored exactly to my needs and again my questions were given priority.

Rowena Wilkes, Library Officer
North Albany Senior High School, AU

I think the training videos and the manuals that can be downloaded or viewed from the helpdesk or from the pages by clicking on the question mark are great.

Jenny Ruthenberg, Teacher Aide
Claremont Special School, AU

The training provided by Softlink was excellent and we just got in and gave everything a go.

Trish Webster, Library Manager
Rangitoto College, NZ



Thank you once again. Your guidance through OverDrive was thorough giving us very good insight to it, and our Oliver v5 training was great. Softlink has been wonderful to work with – so glad we came on board.

Elizabeth Pope, Head of Library Services
The Cathedral School of St Anne & St James, AU

I thought the PD session was great and I learnt heaps. Excited to get back to work and update Oliver! The Softlink Trainer was great too.

Sharon Corkin, Library Assistant
Roma Mitchell Secondary College, AU

The trainer suggested topics we should cover. By the end of that first day we all felt pretty confident using the system.

Richard Wartho, Head of Library & Information Services
St Kevin's College Toorak, AU



We found the training sessions extremely worthwhile.

They saved us a lot of time and have given us a lot more confidence using Oliver v5. The training staff were very friendly, competent and responsive to our needs.

Paul Wigraft, Global Education/Library Teacher and Sustainability Coordinator
Mooroolbark East Primary School, AU

My initial training session was very useful and I have been making great use of the training videos and the help button.

Angela Brajkovic, Library Technician
Apollo Parkways Primary School, AU

The training was very good. Our trainer was easy to understand, very thorough and knew the system well.

Tracey Schultz, Library Assistant
Good Shepherd College Hamilton, AU

The other library staff and I were impressed with the trainer's skills and approach and he was able to answer and show us what we had on our list of questions. At the end of the day the session has helped us to navigate Oliver 5 further.

Jill Preiss, Librarian
Salisbury High School, AU

Thank you for running the Oliver v5 User Group. I certainly got a lot out of 'Search Strategies for Oliver v5', and now feel I can confidently instruct others to use the search feature to its full potential.

Kerry Nielsen, Librarian
Pleasant Street Primary School, AU

