Oliver system check

Keeping your Oliver library management system running effectively

Like your annual car MOT, your Oliver library management

system would benefit from an annual system check, helping you ensure you don't experience unexpected technical issues.

Our dedicated technical support team are always just a phone call away for any problems you may experience, however with the beginning of a new school year additional pressure is placed on IT systems.

At Softlink, we can provide a MOT style Oliver system check which will identify areas in the Oliver system that may cause issues, helping you reduce the risk of unexpected surprises. As part of the service, following the check we provide a checklist report and recommendations.

Benefits of an Oliver system check

- Free up your school IT team to spend time on other systems at busy times

- Reduce the risk of unexpected technical issues with Oliver at the start of a new term

- Have the library running effectively from day one of the new school term

- Reduce pressure on the school librarian due to system errors

- Ensure teachers have access to all learning resources for lesson planning

- Be assured all student data is installed and all students have access to the library to begin the new school year

Oliver system check packages

System check	Description	Bronze £150	Gold £250
Server specification	Softlink will check your server is operating to the minimum specification required including your server memory, processor and hard disc. This will identify if your server meets the minimum requirement for running Oliver.	✓	✓
Data process	Softlink will check the Oliver manual process for updating data in the system is working correctly by running a report on the data that has been entered.	✓	✓
Backup folder	During install of Oliver a backup is created, Softlink will check this backup is running, cleaning and working correctly.	✓	✓
Automatic Borrower Loading	If your Oliver system has the ABL module, Softlink will check that borrowers are being correctly created and imported in the csv file.	✓	✓
System start up	Softlink will check your Oliver system is starting with no errors.	✓	✓
SQL log settings	Softlink will check your Oliver SQL process for creating log files is working as a simple process, providing recommendations if the process is more complex.	✓	✓
Weblinks	If your Oliver system has Weblinks Softlink will check the latest version is installed.	✓	✓
Accelerated Reader	If your Oliver system has the Accelerate Reader, Softlink will check the integration is working and new tests are being correctly updated.	✓	✓
Zcat	Softlink will check that your Oliver system is correctly obtaining ZCat sources data from BDZ books and media, the Library of Congress, Oxford University, National Library of Wales, National Library of Scotland and Bury Metro Libraries.	✓	✓
Lending rules	Softlink will check your borrower and loan category lending rules are valid and identify any incorrect or missing rules.	✓	✓

Reporting	Softlink will check your Oliver reporting functionality is operating effectively in opening, running, download and printing reports.		✓
Parameter	Softlink will check and identify invalid parameter entries.		✓
Housekeeping	Softlink will check your Oliver housekeeping settings are working and valid including index creation and removal.		✓
System shut down	Softlink will check your Oliver system is shutting down with no errors.		✓
Indexes	Softlink will check when your indexes were last created & correct indexes are in place.		✓
Index creation date	Softlink will re-index and set up new indexes for those identified as incorrect.		✓
Log file	Softlink will detect any logs which have not been backed up or removed from the system. If there are too many log files Softlink will delete old files to enable more server storage space.		✓
Version	If there are old versions of Oliver on the server, Softlink will clean these as a server tidy up.		✓
Bar code borrowers	Softlink will identify of any duplicate borrower barcodes		✓
Bar code resources	Softlink will identify any duplicate resource barcodes		✓

To place your order contact the Softlink sales team

T: 01993 883 401

E: sales@softlink.co.uk