



Softlink

Flexible purchase and installation options

Softlink offers a number of purchase / installation options to meet your budget and library needs.

Purchased License Model (On Premises)

Softlink will co-ordinate the installation of Oliver v5 with your ICT staff and work with them to ensure that Oliver v5 is correctly installed and configured for your Library.

Your ICT department provides the computer hardware and infrastructure to run the Oliver v5 system for your Library.

Once Oliver v5 has been correctly installed your ICT staff are responsible for issues, e.g. Servers, Operating System, Web Server, Application Server, Database Server, Network Infrastructure, Backups, and Peripherals (e.g. printers, bar code readers, etc).

Softlink Support Staff will assist with Oliver v5 application support questions, however this may rely on the availability and quality of your ICT support.

Hosted Under the License Purchase Model (Cloud with Software owned)

Softlink will install Oliver v5 at a premier data centre and will manage all of the areas mentioned above with the exception of your own internal network and peripherals.

Provided you are able to connect to the Internet via a standard Web Browser you will be able to utilise the full power of Oliver v5.

Under the hosted option Softlink is, in effect, both your Oliver v5 and ICT support and can therefore provide a high quality of service should an issue arise.

You are charged the same license and annual support and maintenance as the "Installed on your Servers" option (with the addition of an annual hosting fee). You can therefore transfer the licences to your own servers in the future should you desire.

There is a minimum 12 month contract with the Data Centre and the fee for this service will be itemised within your Oliver v5 proposal.

Hosted Under the License Rental Model (SaaS) (Cloud with software rented)

This is identical to the "Hosted under the License Purchase Model" with the exception that you are renting the license instead of purchasing.

The license rental, hosting charge and annual support and maintenance is bundled into a single 12 months charge as Software as a Service (SaaS).

The typical minimum contract within the industry for SaaS is 3 or 5 years, Softlink offers a 12 month minimum contract to ensure customers have flexibility of choice.

Softlink America
T: +1 887 454 2725
E: sales@softlinkamerica.com

Softlink Australia
T: +61 1800 777 037
E: sales@softlinkint.com

Softlink Europe
T: +44 1993 883 401
E: sales@softlink.co.uk

Softlink Pacific
T: +64 0800 476 385
E: sales@softlinkpacific.co.nz

softlinkint.com