

# Liberty

## Knowledge, Content and Library Management Solution



### Value to You

1

Satisfy information on demand expectations

2

Promote the value of your library to management

3

Reinforce your library's position as a vital hub of knowledge

4

Improve staff satisfaction and efficiency

5

Reduce infrastructure costs, save time and get better results

# Softlink

Powering Knowledge Performance

[softlinkint.com](http://softlinkint.com)

Liberty is a next generation library experience designed to improve library management and performance. With a clean and modern interface, Liberty makes it easy for library patrons and staff to succeed in their research or work.

Liberty represents the culmination of thirty years of software development by a team of library and knowledge management focussed professionals.

Liberty package options are tailored to the needs of Academic and Further Education, Special, Legal, Health and Medical and Public Libraries.

## Why Choose Liberty?

- 1 Access advanced functionality and leading innovation without compromising your library budget.
- 2 Receive comprehensive technical support services from a global network of industry professionals who have been developing library solutions for over thirty years.
- 3 Integrate with other business systems such as Sharepoint to achieve enterprise-wide benefits.
- 4 Manage digital content and tailor the functionality of Liberty to meet your current and evolving needs.
- 5 Transition with confidence with the aid of dedicated specialists who have performed thousands of conversions from an extensive range of systems.



# Management Functionality

## Acquisitions

**Take control of your library's funding.** Acquisitions includes easy-to-use Wizards which will help your staff align expenditure and commitments against budgets and streamline catalogue ordering processes.

## Serials

**Maximise your library's investment** in electronic journals and periodical subscriptions. Serials allows you to manage all facets from claims, to circulation lists and orders. Keep interested borrowers engaged with immediate email notifications of new arrivals.

## Cataloguing

Easily import, create, edit and delete resources and copies using the extensive Cataloguing features of Liberty. Your staff can use Wizards to **speed up day-to-day tasks** such as resource searches, cataloguing new books, creating and printing labels and weeding.

## Circulation

Provide your staff with a clear Circulation Desk facility to **manage all your library's lending processes**. You can conduct in depth circulation management processes, including issuing overdue notices and running statistical reports, using the built-in Wizards in the Circulation Home Screen.

## Customise Your Digital Image

**Build a unique digital presence for your library.** Using the quick and easy Liberty Interface Setup Wizard you can create stunning colour schemes and implement banners that are maintained throughout the public and management view of Liberty.

Functionality that is not used by your library can also be hidden in the public Search interface to eliminate confusion.

## Reports

**Promote the true value of your library** to stakeholders and management with clear visual reports generated from Liberty's Analytical Reporting.

Drag and drop any number of data fields and filters into the report building Analytical Reporting feature to quickly generate powerful reports in a range of formats including graphs, tables and charts.

## Interlibrary Loans

Encourage library patronage by **satisfying more research requests without compromising your budget**. Library staff are able to review, approve and track interlibrary Loan requests from your own borrowers as well as those from external sites.

## Complete Asset Tracking and Maintenance

**Streamline asset tracking** by including non-book resources, such as laptops, meeting rooms and artefacts, within Liberty. Whatever your collection comprises, it can be catalogued according to type (e.g. Equipment, Facility) providing a single point for managing all your resources.

## Multi-Branch Management

**Deliver a global view of holdings** and enable company-wide sharing of information through easy management of the collections that are held at multiple library sites.



# Usability

## Mobile Access

Regardless of where they are, what device they choose to use or the time of day, staff and users can access the same **fully functional, responsive and easily navigated interface**.

## Streamlined Interface

**Improve research outcomes and user satisfaction** with Liberty's streamlined interface. With a clean and contemporary look, large and logical icons and a simple menu structure, even the least tech savvy user will be able to quickly and intuitively navigate Liberty to get the results they need.

## Self-Service Portal

Provide users with **full visibility and control** over their library experience through Liberty's My Portal. My Portal makes it easy for users to update details, review current and past loans and renew with a single click, receive reading recommendations, messages from the library and alerts for resources of interest.

## Powerful Search Tools

**Satisfy the research needs of all users**, from basic to advanced, with multiple search options. Your users will find it straightforward to conduct a basic search. But advanced tools, such as phrase matches, and an integrated Federated Search module, can also be easily used to uncover highly specific resources that are available in the local catalogue as well as subscriptions, journals and external collections.

## Deep Digital Integration

**Enrich the user experience** and offer better selection with access to a wide range of eResources including eBooks, subscriptions, electronic issues, Table of Contents and multimedia from within the public Search interface. eBooks can be borrowed and downloaded directly from within Liberty.

## Interest Groups

**Motivate your users** by guiding them towards new resources that can assist them in their endeavours. Users can flag areas of interest to them, or subscribe to library generated interest groups, and receive alerts as soon as new resources matching their needs arrive.



# Security and Support

## Single Sign-On

**Reduce time** spent dealing with password related issues and **improve usability** using Single Sign-On. Users can access the public Search interface using familiar Facebook and Google login credentials.

## Configurable Lending Rules

**Enforce your library's lending policies** with Borrower Loan Categories and associated Lending Rules. A visual matrix helps you review and manage permitted resources, loan and renewal limits, and charges for rental, reservation or overdue loans.

## User Roles and Privileges

**Guard against user accidents.** Design your own user roles and assign appropriate security privileges to match user needs. For instance your general borrowers can be configured to only have access to the public Search interface, volunteers may be able to interact with the circulation desk, but more sensitive tools, such as budgets and orders might be restricted to managers.

## Secure hosting options

**Focus on your service delivery** instead of worrying about installation, hardware costs and IT resources required for infrastructure maintenance. Secure hosting facilities are available at multiple sites around the globe.

## Global Support

You can trust that wherever your library is based, you will **receive the highest standard of support.** Softlink has a network of offices based around the globe, with technical support staff based in your region, ready to help you.

## Flexible Training Options

Onsite and remote (web-based) training options, conducted by expert trainers, **ensure your team is equipped with the skills they need** to feel confident. Numerous self-paced training resources are also freely available.



# Technology

## SQL Technology

Enjoy faster performance, improved security and wider support for modern browsers and HTML5. Liberty is built on reliable, **modern SQL technology**.

## Fully Browser Based

Eliminate the time, IT costs and internal helpdesk support associated with software installations on workstations and private devices. Liberty is completely web-based and **compatible with modern web-browsers and devices**, which means that users do not need to install any new software or manage updates.

## Z-Cataloguing

**Streamline the way your library handles MARC records** using Liberty Z-Cataloguing. You can search and retrieve single and multiple MARC records from libraries and databases around the world, reducing the need to create MARC records from scratch.

## Email and SMS Functionality

**Automate the communication** of overdue notifications, reservation notices and other alerts using Liberty's SMS and email tools. You can also create bulk communications to keep your staff and users up to date with important library news.

## System Integration

Improve operational functions, maximise information sharing and increase the value of your investments by integrating your third party systems with Liberty. By integrating Liberty with other systems such as Sharepoint, web portals, eBook providers and other information management tools, you can offer your users a **seamless portal for all your library services**.

## RFID and Self-Checkout Ready (SIP2)

**Reduce staff time and improve circulation** and access to online resources by integrating your eBook, self-service and library security solutions with Liberty using SIP2.



# Benefits of Liberty by Role

## Benefits for Library Staff

FEATURE
Fully featured with Acquisitions, Cataloguing, Circulation, Serials, Interlibrary Loans, and Reports
Completely configurable lending rules
Library home page - No programming language or knowledge of HTML required
Multi-branch management
Page layout and translation functionality
Analytical Reporting

BENEFIT
Offer your users an advanced, comprehensive next generation library experience, leading to greater appreciation and patronage
Meet the requirements of your organisation's security or privacy policies or offer variable customer service level options
Ensure the gateway to your library is always current and business relevant with a home page that is easy for you to modify and offers flexible formatting
Enable a global view of holdings and company-wide sharing of information through easy management of collections dispersed across your organisation/s
Provide a user experience unique to your organisation or industry with the ability to customise the nomenclature and layout of every page in your Liberty system. Offering library access in a language and format your users understand will make for a more fulfilling experience
Drag and drop report builder provides clear visual reports which emphasise the value of your library and can help guide decisions

## Benefits for IT Staff

FEATURE
Microsoft SQL Database, Server Operating System, Reporting Services and Report Builder
Fully browser-based, no installation required. Work stations and public Search interfaces are independent of the server installation
Web APIs and integration with third-party systems
Single Sign-On

BENEFIT
Minimise infrastructure costs, save time and get better results through compatibility with existing operating systems and network infrastructure
Reduce internal IT costs and time associated with networking and installation
Improve business operating functions and results with streamlined integration and maximum information sharing potential
Save staff and helpdesk time with reduced password related issues and greater usability

## Benefits for Library Users

FEATURE
Simple and advanced search options
Predictive searching
Federated Search
Deep digital integration
Full text indexing of electronic records

BENEFIT
Fast and accurate results with minimal typing through full text and intuitively structured search options
Relevant, collection specific search results leading to better research outcomes
Advanced research capacity with access to organisation subscribed databases without leaving the catalogue
Enriched experience and better selection capability with access to eResource borrow and download within the public Search interface
Discover so much more with search results including full text indexing of all electronic resources, from the moment they are added

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