



POWER YOUR KNOWLEDGE

FOR COMPELLING
PERFORMANCE AND GROWTH

Knowledge, Content, Library
and Digital Asset Management
Solutions for Law Firms

GENERATE VALUE FROM YOUR KNOWLEDGE-BASED AND DIGITAL ASSETS

TODAY'S LAW FIRM NEEDS DYNAMIC INFORMATION TO REMAIN AT THE TOP OF THEIR FIELD AND CREATE COMPELLING COMPETITIVE ADVANTAGE.

LibertyLegal offers a suite of functionally rich, customizable knowledge, content and library management solutions for law firms. LibertyLegal provides solutions to ensure your firm can grow and change by generating value from your knowledge-based and digital assets.

Whether your information center or research library is a digital, hybrid or traditional collection; a solo managed center, or has multiple users across diverse locations, LibertyLegal offers a SaaS, cloud or locally hosted solution suitable to your needs.

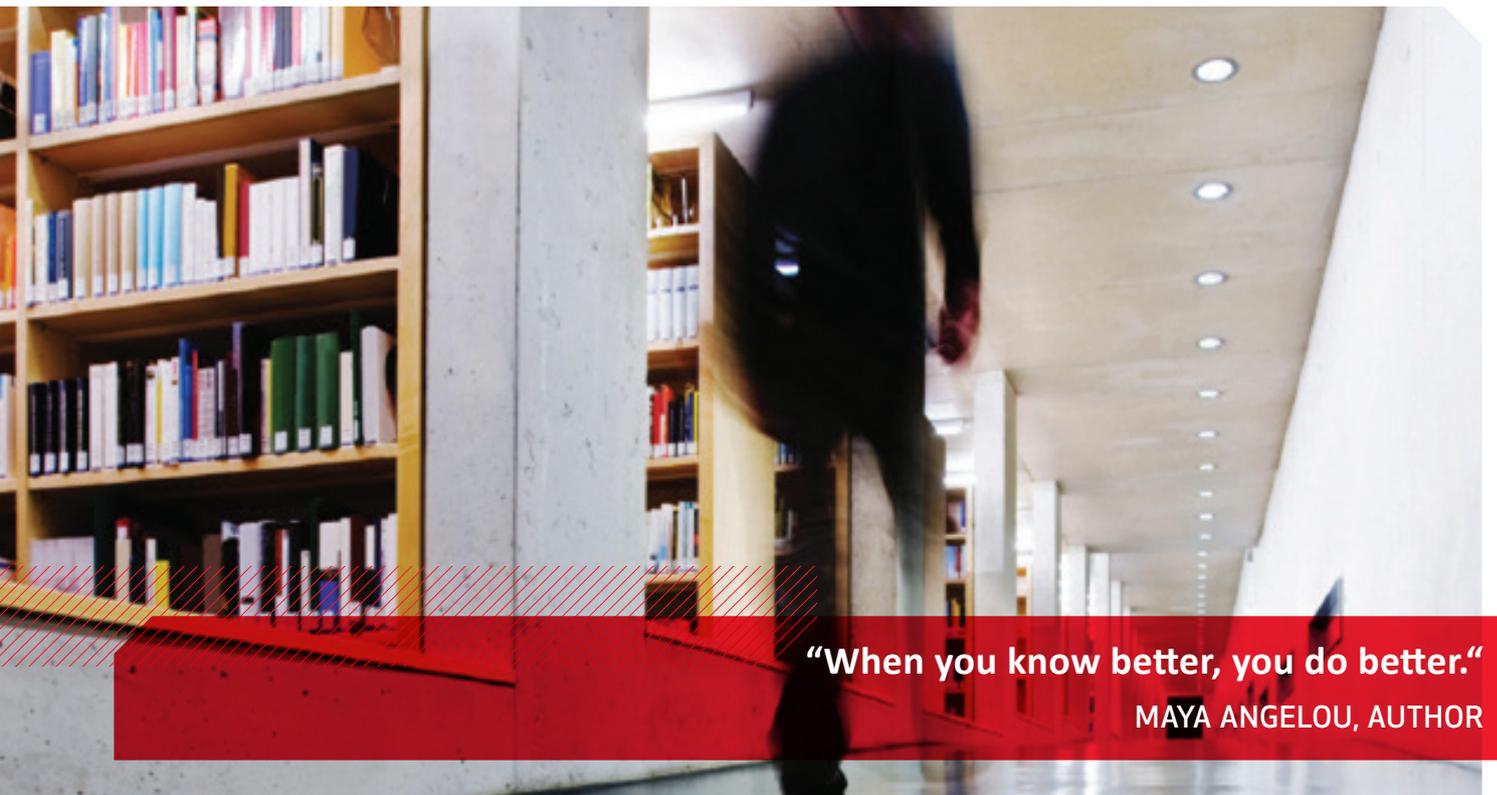
Softlink's LibertyLegal suite provides law firms the platform they need to offer discovery and delivery of anywhere, anytime e-content and resources. From the courtroom to the coffee shop, travelling to and from work, or in the office, your LibertyLegal solution will help knowledge professionals to keep lawyers current.

THE 24/7 E-CONTENT DISCOVERY AND DELIVERY FEATURES INCLUDE:

- » Automated key word current awareness alerts and digests circulated at times requested by your users
- » Automated interest groups to segment information of interest for practice groups. New users are automatically set up in like-interest groups
- » Library in the cloud technology enables ability to link all offices from any location
- » Mobility app for virtual resource sharing 24/7 and anywhere access

LIBERTYLEGAL'S KNOWLEDGE MANAGEMENT AND LIBRARY SOLUTIONS FOR LAW FIRMS INCLUDE:

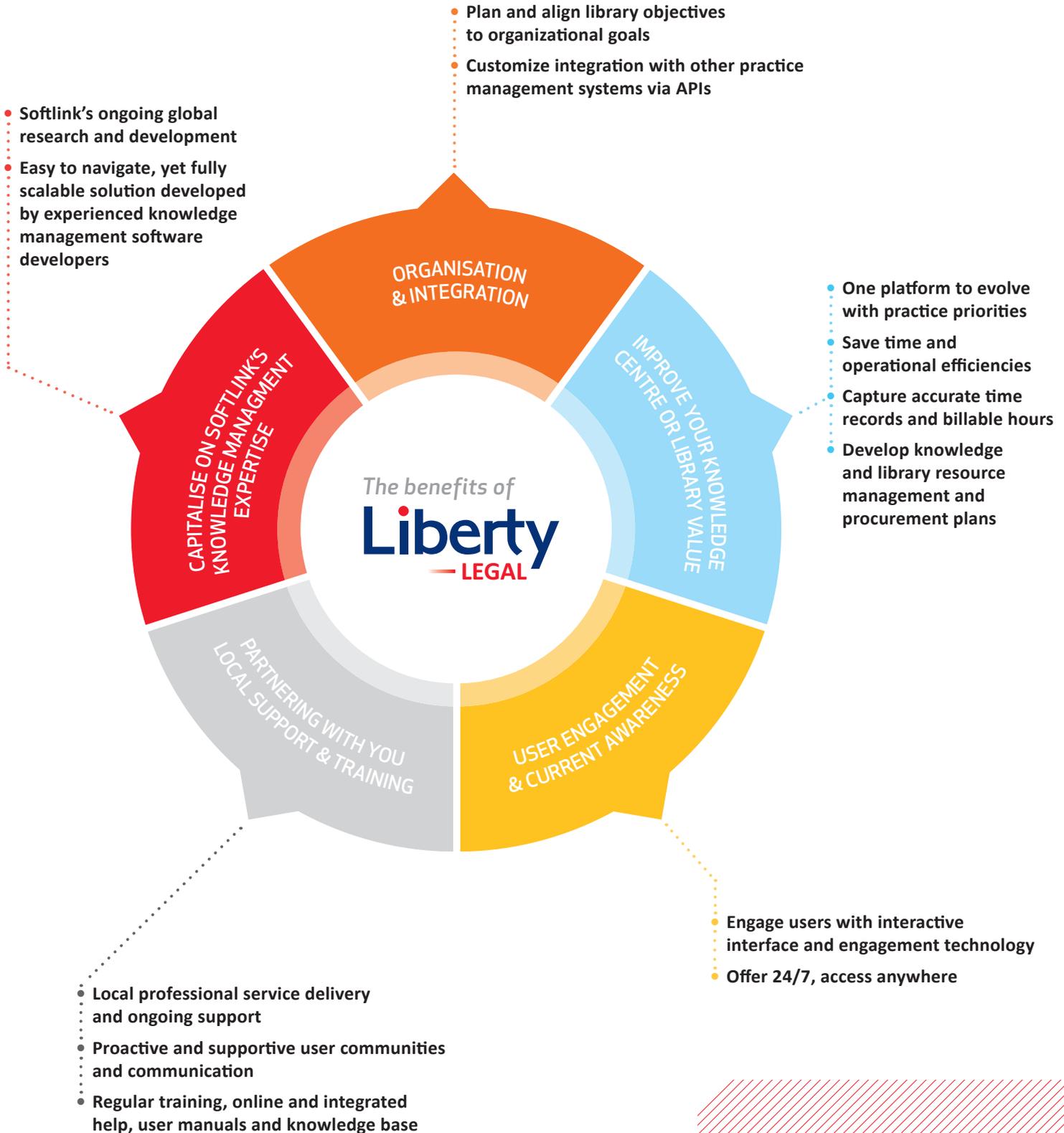
- » LibertyLMS or ILS
- » LibertyKM
- » LibertyCloud
- » LibertyDigital Library
- » LibertyEnterprise
- » LibertyOne
- » LibertyKnowledgeCloud



“When you know better, you do better.”

MAYA ANGELOU, AUTHOR

BENEFITS OF A LIBERTYLEGAL SOLUTION FOR YOUR LAW FIRM



A SOLUTION TO GROW AND CHANGE WITH YOUR FIRM

LIBERTYLEGAL SOLUTIONS WILL FUTURE-PROOF YOUR KNOWLEDGE CENTER FOR CHANGE. AS YOUR FIRM GROWS, YOUR SOLUTION WILL GROW WITH YOU. SOFTLINK'S ONGOING COMMITMENT TO RESEARCH AND DEVELOPMENT ENSURES THAT YOUR LIBERTY SOLUTION WILL EVOLVE AS INNOVATIONS EMERGE.

Softlink closely works with industry knowledge and information professionals to understand the strategic direction and changing environments of knowledge management in law firms. Our product development commitment ensures we provide the latest technologies and functionality to help you achieve more in terms of efficiencies, cost savings, user engagement and client value.

INTEGRATION WITH PRACTICE MANAGEMENT SYSTEMS

The Liberty platform enables integration with practice management, accounting, CRM, SharePoint and other legal and document management software systems through a number of APIs. Softlink modules also provide the ability to enable single sign-on to your resources across your organization.

THE LIBERTY PLATFORM ECOSYSTEM

LibertyLegal Solutions are engineered by Softlink's ecosystem development framework. The platform provides legal firms with a scalable robust portal for integrating and managing information assets, eBooks and subscriptions, as well as, other physical and digital resources. Your one central Liberty solution can be modified as the needs of the firm change. LibertyLegal solutions provide the latest in user engagement, internet interface and access to resources on modern mobile devices.

KNOWLEDGE FROM CLOUD TO POCKET

USER ENGAGEMENT

- » Practice Group News digests
- » Automated Interest Groups
- » Resource reviews
- » User engagement technology

KNOWLEDGE COLLECTION MANAGEMENT

- » Collection reports
- » Dynamic cataloguing
- » Wizards
- » Information/Alerts
- » Authority Control
- » Bibliographic types
- » Stock management
- » Other database search
- » Acquisitions

CIRCULATION DESK

- » Bookings
- » Staff
- » Lending rules
- » Notices and reports

RESEARCH AND REQUEST MANAGEMENT

- » Email integration
- » Knowledge bank
- » Time tracking
- » Task allocation and management
- » Reporting
- » Qualitative

24/7 ACCESS

- » eBook
- » eResources on digital devices
- » Smart Phone App – digital device use
- » Anywhere, anytime current awareness

SERIALS

- » Indexing
- » Subscription

INTEGRATION

- » eBook integration
- » SharePoint
- » Finance and HR systems
- » Other e-content providers
- » Third party providers
- » Practice management

PLUS MUCH MORE...

“Our previous system was not able to grow with our firm in terms of automation and integration. Liberty is highly editable and requires minimal IT support.”

SENIOR LIBRARIAN, NORTON ROSE



MORE VALUE FROM YOUR INVESTMENT

NOT JUST A SOFTWARE SYSTEM BUT A COMPREHENSIVE PERFORMANCE SOLUTION WITH ONGOING PARTNERSHIP SUPPORT

The way your business performs may be as unique as your law firm itself.

To ensure your law firm gains more from your investment, Softlink helps you to identify your individual requirements and ensures your solution is configured for optimum performance within your environment.

Softlink provides a range of technical services including:

- » Customer software design
- » Technical modules
- » Business process analysis
- » Cloud hosting
- » Performance reporting
- » Solution training
- » eBooks and eResources (through OverDrive)

Softlink also offers end-user workshops to support law firm information centers to guide their internal users.

SHOW THE VALUE OF YOUR RESEARCH



IMPROVE YOUR RESEARCH CENTER'S PROFILE AND SHINE LIGHT ON YOUR VALUE CONTRIBUTION WITH ILLUMIN

COMPETITIVE BUSINESSES TODAY ARE LOOKING FOR OPERATIONAL EFFICIENCIES AS WELL AS THE TRANSPARENCY OF HIDDEN VALUE TO IMPROVE ROI.

Illumin is the next-generation in Research and Request Management Solutions. It is a fully integrated cloud-based request management solution for research, enquiry and information desks. Illumin is intuitive. It captures a databank of competitive knowledge resources and automatically redirects follow up enquiries to allocated research staff.

Illumin helps you to demonstrate your value in terms your managing partner, IT director or manager will understand—billable hours! Being able to quantify your center's value is vitally important to ensure your services continue to meet the growing demands of your firm.

Illumin offers operational and business efficiencies, reduces duplication and helps you validate your library's performance by keeping accurate records of time spent on managing requests. The result is your research center will become visible to decision makers—as a contributor to revenue.



CAPTURE

Capture valuable business information by recording requests for information from emails, the web, calls and in person to build a repository of solutions.



STREAMLINE

Increase staff productivity and reduce training with a comprehensive, tailored and searchable knowledge base of queries and answers incrementally built over time.



CREATE

The searchable knowledge base retains all information passed through the system, which grows in value over time.



EXTEND

Track and allocate staff time with accurate recording and reporting of time spent on researching and providing solutions.



REPORT

At-a-glance and summary reports can be viewed and downloaded to determine service quality, staff efficiency, and workload.

“Softlink understands the growing needs of organisations and adds technologies to enable continued value for users.”

SOFTLINK CEO

WITH KNOWLEDGE THAT YOU CAN COUNT ON



MANY OF TODAY'S PRACTICE LAWYERS ARE SAVVY IN GOOGLE-TYPE SEARCHING. EDUCATING STAFF ABOUT BEST METHODS FOR ACADEMIC OR TAXONOMY SEARCH CAN BE TIME CONSUMING. WITH A LIBERTYLEGAL SOLUTION YOU CAN ENSURE THAT THE RIGHT CONTENT WILL BE DISCOVERED THROUGH EASY TO USE SEARCHING AND INTERACTIVE INTERFACES.

USER FUNCTIONALITY

- » 24/7 anywhere, anytime access
- » Predictive text searching
- » Relevancy ranking
- » Clear presentation of results, with easy links to interactive resources
- » Staff can manage their own library profiles - reserve, renew, request, alerts/SDI, review and save results
- » Intuitive current awareness groups automates setting up new users into like interest groups
- » Faceted search
- » eBooks and eResources integration (through OverDrive or other provider)

THINK AHEAD - WHO MANAGES YOUR FIRM'S DIGITAL DEVICES

LIBERTYLEGAL SOLUTIONS OFFER A BUILT IN ASSET TRACKING, LENDING AND BOOKING SYSTEM — ALL WITHIN THE ONE SOLUTION.

The information center of any organization is often the hub for equipment and technology lending. More than an information or resource management platform, LibertyLegal solutions offer your organization the ability to track, manage and lend assets such as equipment, digital devices, computers, keys, cars or any other pooling resources that your firm might have as an added value component of your solution.

“With Liberty we were able to correlate those who used the system and those who didn't with their achievement within the firm. It's a powerful HR tool as well.”

SENIOR LIBRARIAN, NORTON ROSE

LIBERTYLEGAL SOLUTION PACKAGES

LIBERTYLEGAL OFFERS THE FOLLOWING SOLUTIONS DESIGNED FOR THE INDIVIDUAL NEEDS OF LAW FIRM KNOWLEDGE AND INFORMATION CENTERS AND LIBRARIES. THESE INCLUDE:

LIBERTYLMS

LibertyLMS is an integrated library management system designed for law libraries and information centers. This is LibertyLegal's essential web-based solution for traditional libraries looking to upgrade to a modern, comprehensive and robust yet, simple to use solution.

LIBERTYONE

LibertyOne offers a solution for libraries with limited resources such as small or single-person managed information center.

LIBERTYKM

LibertyKM is an integrated knowledge, content and library management solution for law knowledge and information centers. It offers law firms with more complex knowledge management responsibilities to gain efficiencies across their research center. It provides the latest in current awareness digest alert technology providing pertinent information for individuals and practice groups to match nominated interests.

LIBERTYENTERPRISE

LibertyEnterprise is an integration and functionality rich knowledge and content performance platform that provides a central knowledge solution for the entire organization, whether multi-site, multi-organization, international or merger firms. The solution provides a wide range of integration, resource sharing and efficiencies from collaboration across the enterprise.

LIBERTYDIGITAL

LibertyDigital supports information centers with high demands of knowledge mobility. It is suited to contemporary electronic content or digital only resource centers.

LIBERTYCLOUD (SAAS)

LibertyCloud is a fully-hosted SaaS knowledge, content and library management solution. Optimize the performance of your solution, reduce IT costs and responsibilities and leave all system maintenance to our team of library technology experts.

LIBERTYKNOWLEDGE CLOUD

LibertyKnowledge Cloud is Softlink's dynamic package of LibertyLegal Solutions for best practice Knowledge Management for Law Firms. The comprehensive, digital suite consists of Liberty KM partnered with illumin, web APIs, federated search and more—offering a vital combination for effective knowledge management in competitive service organizations and environments.

MOBILISE
ENGAGE
INTEGRATE
EVOLVE



FOR MORE INFORMATION ABOUT LIBERTYLEGAL FOR LAW FIRMS, PLEASE CONTACT SOFTLINK ON:

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