



# Libraries, Knowledge and Research Departments worldwide benefit from Liberty

Hear from Liberty users...

Softlink

Converting our resources data was the most important part of the project - with such a vast collection and customisations required. The Softlink team were fantastic, completing the conversion with no problems resulting in a single accurate database of resources for the library.

**Liz Pritchard, Librarian**  
The Pirbright Institute, UK



We have experienced an increase in the time we have available through use of the automatic workflows in Liberty. Tasks we spent a lot of time on previously are much quicker. Having to spend less time using the easy cataloguing module means the team can develop the service in other areas. Users can update their account and renew their loans online saving them time compared to having to visit the library to do so.

**Donna Schofield, Library Manager**  
The University Hospital of South  
Manchester, UK



Our borrowers like that Liberty is simple to use. It is easy to access the catalogue directly from the Lamm Jewish Library website and see what is available.

**Leonie Fleiszig, Director**  
Lamm Jewish Library, AU



Liberty



Softlink are proactive in their response to suggestions for improvement and upgrades. They are also quick to assist and resolve any Helpdesk queries that we have.

**Anthea Taylor, Retired Institute Librarian of Knowledge Management**  
The Gordon, AU

Softlink also influenced our decision to purchase Liberty due to the excellent customer service given prior to purchase and the flexibility of hosting options.

**Lucia Lazzarotto, Librarian**  
Yooralla, AU



The actual demonstration was without any doubt superior to the others. Liberty had the easiest user interface with the OPAC and data entry was very smooth. That was a highlight.

**Eric Goodman, Senior Manager**  
Lum Library, USA



We wanted to free up staff time in a busy library through increased functionality of the system, and enable students to search our library catalogue from home or anywhere in the world.

**Annette McGrath, Librarian**  
Queensland Theological College (QTC), AU



We love that it is reliable and that we have had consistent friendly support over many years. The software is being continually developed and we find that Softlink staff listen and respond to us librarians, incorporating sought-after new or adapted features into their upgrades where possible.

**Lorraine Weston-Webb, Library Manager**  
Gore District Libraries, NZ

Softlink's Liberty represented great value for us as a small library.

**Michael Wiebrands, ICT Project Officer**  
Independent Living Centre WA, AU



Administration tasks are much quicker with Liberty, in particular the daily checking-in process and monitoring missing issues. It is also much easier to keep track of what you have done in terms of claiming missing issues, previous orders, current orders etc. which is good from a business continuity perspective.

**Jill Henderson, Knowledge Management Systems Analyst**  
Irwin Mitchell Solicitors Programs, UK

Liberty provided a cost effective solution for a busy medical library on a tight budget.



**Alison Clapp, Immediate Past Library Director**  
Children's Hospital Boston, USA



Liberty enables us to work smarter and faster.

**Beth Rogers, Library Manager**  
National Archives of Australia, AU



We have been using Liberty for 10 years and find the customer support really helpful. Responses are timely and efficient and it's great that Softlink targets the specific needs of its customers

**Ani Dragomirova, Catalog & Library Services Specialist**  
Mayer Brown LLP



Softlink have provided timely and professional service and I have felt confidence in their product from the beginning of our partnership.

**Lorraine Lees, Librarian**  
Boston University International Programs  
Sydney, AU

Liberty is an easy to use system, there is clear navigation and it's reliable in every way – making my job much easier. I particularly like the cataloguing functionality, as a long term user of Liberty I can say it's a great resource management solution.

We installed 8.20 over the weekend, and have had a couple of hours play in Stock Rotation this morning – and are grinning from ear to ear!

This is going to transform our support loan process – no more counting days and fiddling with stragglers – and so easy to change a date if a loan arrives early!

**Vicki Darling, Library / Service Centre Manager,**  
Clutha District Council, NZ

**Allison Jackson, Librarian**  
The World Wildlife Foundation  
(WWF), UK



Support at Softlink is fantastic. Our queries are answered very quickly with easy to follow instructions. It is also great that any feedback is taken on board and we've seen improvements to Liberty based on our suggestions. It's a great feeling to know that you're heard and that Softlink works with librarians to make the system even better.

**Anna Shelmerdine, Librarian**  
Australian Institute of Music, AU



We wanted a LMS that represented the future direction of The Gordon and its Library.

**Anthea Taylor, Retired Institute Librarian of Knowledge Management**  
The Gordon, AU





Liberty provides all the functionality we need to manage our library, the ease of use of reservations, loans and over-dues with automatic alerts saves the library staff a lot of time and we have also experienced quicker return of loans.

**Clare Holden, Library Manager**  
Loughborough College, UK



Our community is going to be able to personalise their experience and, using Liberty, create a profile of what they are interested in. Whether it is books about cricket, football, golf or even Melbourne history, they will be able to receive updates to let them know when new resources that fit their interest come into the library.

**David Studham, Librarian**  
Melbourne Cricket Club, AU



Searching for resources and lending resources is now easier and more efficient with Liberty.

**Lucia Lazzarotto, Librarian**  
Yooralla, AU

I have used Liberty in previous workplaces, and have been impressed by the system's ease of use and its stability compared to other systems.

**Lorraine Lees, Librarian**  
Boston University International  
Programs Sydney, AU



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# Liberty